Data protection disclaimer for e-mail and telephone correspondence

Tropa Holding Limited collects and processes your personal data transmitted by telephone and e-mail for business correspondence, for processing and documentation of our orders and cooperation, for handling your requests or to lay down our contractual cooperation or our legal obligation.

These personal data processed are essentially your name, your contact data as well as your affiliation to a company, your function and of course also your requests which you have towards us as well as the contents of the correspondence itself. To protect you and any third parties involved, we kindly ask you to refrain from the unsecured transmission of confidential or sensitive personal data. If you wish to transmit such content, we offer secure and encrypted communication channels.
In order to protect your personal data, Tropa Holding Limited has set up appropriate security standards independently of this.

If you purchase further services or products on our part or enter into a business relationship with us, further purpose-related data may be collected and processed by other means. You will be informed about this separately.

In our interest, Tropa Holding Limited will pass on your personal data within group affiliates for centralized administration.

Tropa Holding Limited transfers your personal data to a third country without an appropriate EU decision (outside the European Union) only within group affiliates and only in exceptional cases. Here we ensure appropriate processing.

Duration of storage of your personal data
Tropa Holding Limited will only keep your personal data for as long as necessary to fulfil the task and/or if there is a legal obligation to do so, for example to comply with legal retention periods.

Exercise of your rights
You have a right to information about the processing of your personal data, as well as to correction, deletion, restriction of the processing or objection to the processing. You can also exercise your right to data portability.

If you wish to exercise your right of appeal against Tropa Holding Limited, please contact our responsible supervisory authority.

Changes to this data protection disclaimer
Tropa Holding Limited's data protection disclaimer will periodically be updated as required. By way of continued correspondence and interaction with us, we will assume confirmation of your consent.

Liaison
If you have any questions or suggestions, please contact our data protection officer at dpo@tropaholding.com